

Last Review Date: 17 June 2019

Lead Contact: Joe Coughlan













Contents

- i. Record of Amendments Error! Bookmark not defined.
- ii. Distribution ListError! Bookmark not defined.
- iii. Key Community Contacts Error! Bookmark not defined.
- iv. Contact pyramidError! Bookmark not defined.
- v. Emergency BoxError! Bookmark not defined.

Section 1: Community Profile Error! Bookmark not defined.

- 1.1 Map of Area covered by this CEP (incl flood zones if applicable)8 Intentionally Blank Page8
- 1.2 Population 10
- 1.3 Community Key Access Routes (including main bridges) 10
- 1.4 Main Rivers within the area 10
- 1.5 Becks within the area 10
- 1.6 Available Networks within the Community 10
- 1.7 Local Radio 10
- 1.8 Neighbouring Communities: Contacts 11
- 1.9 Methods for warning and informing Your Community 11

Section 2: Community Risks Error! Bookmark not defined.

- 2.1 Local Risks and Plan Triggers 12
- 2.2 Vulnerable Establishments 12
- 2.4 Areas Subject to Flooding (all types) (see location map) 13
- 2.5 Flood Alerts and Warnings13

Section 3: Rest/Welfare Centre Error! Bookmark not defined.

3.1 Rest/Welfare Centre14

Section 4: Community Resources/AssetsError! Bookmark not defined.

- 4.1 Local resources 16
- 4.2 Emergency Volunteers 17

Section 5: Contact Details - Useful Organisations Error! Bookmark not defined.

Section 6: Incident Check Sheets Error! Bookmark not defined.

- 6.1 Community Emergency Team Agenda 22
- 6.2i Generic Emergency Procedure 23
- 6.2ii Flood Emergency Procedure 25
- 6.3 Rest/Welfare Centre Check Sheet27
- 6.5 Post Incident Debrief form 29

KIRKBYMOORSIDE RESILIENCE PLAN

i. Record of Amendments

It is vital that you review and exercise your emergency plan regularly to ensure that it is up-to-date and fit for purpose.

Ensure any amendments are recorded here and please notify the Emergency Planning Unit (EPU) at North Yorkshire County Council (NYCC) immediately of any changes.

Amendment list

Date	Details of Amendment	Name
19 June 2017	CRP Adopted	Kirkbymoorside Town Council
21 January 2019	Contact details updated	Town Clerk to Kirkbymoorside Town Council
7 June 2019	Contact details updated	Town Clerk to Kirkbymoorside Town Council
17 June 2019	Defibrillator pad expiry dates updated & Plan reviewed and adopted by Town Council (Minute 19036d.)	Kirkbymoorside Town Council
14 July 2022	Defibrillator pad expiry dates and contact details updated	Town Clerk to Kirkbymoorside Town Council
18 July 2023	Contact details updated	Town Clerk to Kirkbymoorside Town Council
July 2024	Contact Details updated	Town Clerk to Kirkbymoorside Town Council

ii. Distribution List

NAME	ADDRESS	CONTACT INFORMATION
Kirkbymoorside Town Council (Plus Emergency Committee members and Emergency Box)	Church House 7 High Market Place Kirkbymoorside YO62 6AT	Telephone: 01751 432217 town.clerk@kirkbymoorsidetowncouncil.gov.uk www.kirkbymoorsidetowncouncil.gov.uk
North Yorkshire County Council Emergency Planning Unit	County Hall Northallerton DL7 8AD	Telephone: 01609 532246 Fax: 01609 780733
Environment Agency Yorkshire and North East	Coverdale House Amy Johnson Way Clifton Moor	Telephone: 01904 692296
Environment Agency Floodline	York	Telephone: 0845 988 1188
Local Police Stations	Malton Police Station Old Malton Rd, Malton, YO17 7EY	Telephone: <u>0845 606 0247</u>
	Pickering Police Station Malton Rd, Pickering, YO18 7JJ	Telephone: 01904 618691 PCSO Sean Simpson
North Yorkshire Police Control Room	Fulford Road York	sean.simpson@northyorkshire.pnn.police.uk. Telephone: 101
Local Fire Stations	Malton Fire Station Sheepsfoot Hill, Malton, North Yorkshire, YO17 7DX Day Crewed Kirkbymoorside Fire Station New Road, Kirkbymoorside, YO6 6DT Retained	Telephone: 01653 692626
North Yorkshire Fire and Rescue Service Control Room.	Thurston Road Northallerton DL6 2ND	Telephone: 01609 780150
Yorkshire Ambulance Service Control Room	Springhill Brindley Way Wakefield 41 Business Park Wakefield WF2 0XQ	Telephone: general enquiries 0845 124 1241
Kirkbymoorside Ambulance Station	Village Street Keldholme Kirkbymoorside YO62 6LZ	

iii. Key Community Contacts

Those who have volunteered should understand their role is to act on the instruction of the First Responders and Emergency Service staff and provide local intelligence.

Lead and Deputy Volunteers

Name	Address	Contact Number(s)
LEAD Joe Coughlan	6 Piercy End Kirkbymoorside YO62 6AF	Mobile:
DEPUTY: Jean Illingworth	2 Highfield Lane Kirkbymoorside YO62 6BF	Mobile:

Initial Meeting Location / Community Control Centre	
Address:	Contact Information
Kirkbymoorside Community Primary School	Telephone: 01751 431517
4 West Fields, Kirkbymoorside, YO62 6AG	Caretaker: Dave Simm
	Telephone: 01751 431403
	Mobile:
	Head Teacher: Gareth Sleightholme
	Telephone: 01751 476260
	Mobile:
	Anna Aspery
	Mobile:
Backu	p Meeting Location
Address:	Contact Information
Memorial Hall	Karen McFarlane
Market Place, Kirkbymoorside, YO62 6DA	Mobile:
	Christine Richardson
	Mobile:
	Sheila Ridley
	Mobile:
CLiC Kirkbymoorside Community Library and	Linda Knight
Information Centre	Mobile: 07714409744
Church House	Geoff Strangwood
7 High Market Place	Mobile:
Kirkbymoorside	
YO62 6AT	
The Moorside Room	Joe Coughlan
9 Church Street, Kirkbymoorside, YO62 6AZ	Mobile:
	Jean Illingworth
	Mobile:
All Saints Church	Mark Brosnan, Vicar
Crown Square, Kirkbymoorside, YO62 6AY	Telephone:
, , , , , , , , , , , , , , , , , , ,	Steve Helm - Churchwarden
	Telephone:
	Les Clarke
	Telephone:

iv. Contact pyramid

A contact pyramid setting out a quick and efficient method to coordinate communications and easily spread information amongst your community

Jill Wells / Chris Coughlan:

Town Mayor and Chairman of the Town Council

Joe Coughlan 6 Piercy End, Kirkbymoorside, YO62 6DF 07584130296

430199

Deputy Town Mayor and Vice Chair of the Town Council

Jean Illingworth 2 Highfield Lane, Kirkbymoorside, YO62 6BF 07977 583 254



Town Councillors:

Members of the Town Council

Chris Bettany The Lodge, Dale End, Kirkbymoorside YO62 6EE 07908432303

Chris Dowie Weirside, Keldholme, Kirkbymoorside, YO62 6LZ 432305

Andrea Moffat 20 Ploughlands Grove, Kirkbymoorside, YO62 6FL 07815 935 766

Tony Riby Burton House, 50 Piercy End, Kirkbymoorside, YO62 6DF 432193

Hilary Shields 5 Queensway, Kirkbymoorside YO62 6EB 07570 011 012

Simon Woodhams 32 Howe End, Kirkbymoorside, YO62 6BD 432217

(Town Council Office)



Volunteers according to demand for role/resources

v. Emergency Box

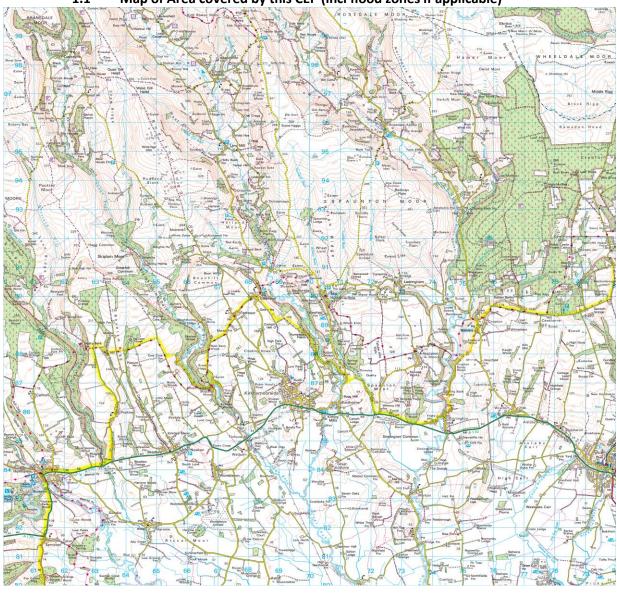
Communities should prepare and maintain an emergency box(s) to be kept in a secure building(s) that could be accessed by an appropriate community member during an incident.

Location		
Address:	Contact Information	
Kirkbymoorside Community Primary School 4 West Fields, Kirkbymoorside, YO62 6AG	Telephone: 01751 431517 Caretaker: Telephone: Mobile: Head Teacher: Gareth Sleightholme Telephone: 01751 476260 Mobile: 0 Anna Aspery Mobile:	
The Moorside Room 9 Church Street, Kirkbymoorside, YO62 6AZ	Joe Coughlan Mobile: Jean Illingworth Mobile:	

Contents	
Items	Checklist (tick)
Up to date copy of this plan	Æ
Hi Viz Vests	✓
First Aid Kit	✓
Maps of the area	
• 1:50,000 OS Landranger Series No ###	✓
• 1:25,000 Explorer Series no ###	✓
A0 maps of community (including flood zones)	✓
Copies of simple forms	
Incident Log	✓
Registration form	✓
Volunteer form	✓
Torch (Wind up/Battery powered + spare batteries if req'd)	✓
Radio (Wind up/Battery powered + spare batteries if req'd) ✓	
Other (Please specify)	

Section 1: Community Profile

1.1 Map of Area covered by this CEP (incl flood zones if applicable)



Kirkbymoorside Communi	ity Resilience Plan (CRP)
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9	

1.2 Population

Resident Population:- 3300 (approximate)	Total:
	3500
Maximum Tourist Population:- 200 (estimate)	

1.3 Community Key Access Routes (including main bridges)

- A170 approach from Helmsley (West) and Pickering (East)
- Gillamoor Road approach from Gillamoor (North)

1.4 Main Rivers within the area

• River Dove

1.5 Becks within the area

- Catter Beck
- Hodge Beck
- Howkeld Beck

1.6 Available Networks within the Community

Listed below are the various mobile telephone networks which are available within your community, (this is especially useful for the emergency services):

Network	Coverage (Good, Average, Poor)
O2 & Orange	Good
Vodafone	Good
EE	Good
Three	Poor
T-mobile	Good
Talk Talk	Good
Tesco Mobile	Good
Other:	Superfast Fibre available from May/June 2017

1.7 Local Radio

The local radio will communicate relevant public advice so it is important to TUNE IN!

Station	Frequency
	FM Frequencies
	95.5 East Coast
BBC Radio York	& North York Moors
	103.7 Vale of York, Ryedale
	104.3 Harrogate, Northallerton
	& the Dales
	MW Frequencies
	666 & 1260 Across the county
Minster FM	104.7 FM
Vale Radio	www.thevaleonline.com

1.8 Neighbouring Communities: Contacts

Listed below are the contact details of neighbouring communities that may be able to provide help and assistance during an emergency:

Parish	Contact person	Preferred method of contact	Community emergency plan? (yes or no)
Helmsley	Ms Victoria Ellis (Clerk)	Helmsley Town Council The Old Vicarage Bondgate Helmsley YO64 5BP Home Phone: 01439 772572 Email: helmsleytc@gmail.com	Yes
Pickering	Mrs Angela Dawson (Clerk)	Pickering Town Council Town Council Office Memorial Hall Potter Hill, Pickering YO18 8AA Home Phone: 01751 476503 Email: townclerk@pickering.gov.uk	Yes
Malton	Mrs Gail Cook (Clerk) Tim Hicks (Assistant Clerk)	Malton Town Council Community House Wentworth Street Malton YO17 7BN Work Phone: 01653 228699 Email: clerk@malton-tc.gov.uk	Yes
Norton	Claire Eade (Clerk) Tim Hicks (Assistant Clerk)	The Old Courthouse 84b Commercial Street Norton-on-Derwent Malton North Yorkshire YO17 9ES Tel: 01653 695348 (office)Email: norton.tc@btconnect. com	Yes

Up to date info available via

http://northyorks.gov.uk/article/23870/Parish-clerks-information

1.9 Methods for warning and informing Your Community

Listed below are the various local methods for distributing info to the public:

Method	Responsible person / contact
	Chris Dowie
	Telephone:
	Mobile:
Sandard O.T. Was	Email: chris.dowieuk@gmail.com
Facebook & Twitter	Jean Illingworth
	Mobile:
	07977 583 254
	Email: jean.illingworth@outlook.com

Kirkbymoorside Community Resilience Plan (CRP)			
Website, Noticeboards and Circulation Town Clerk, Lisa Bolland			
of information via email to all local Telephone: 01751 4322217			
community groups: Fmail: town clerk@kirkbymoorsidetwoncouncil gov uk			

Section 2: Community Risks

2.1 Local Risks and Plan Triggers

Recorded below are various known/potential hazards and threats which could affect your geological area. - e.g. main roads, severe weather- snow etc, rail lines, aircraft, power plants.

Hazard	Location / Details	Action Sheet	
Flooding	Manor Vale Lane/ Castlegate/ Park Lane/		
	Village Street and Grey Lane in Keldholme/		
	Kirby Mills both north and south of A170		
	Yoad Wath		
Severe weather	North of Kirkbymoorside		
	North York Moors National Park		
Industrial accident	Ings Lane		
	YO62 6EZ		
Transport accident	Road Traffic:		
	Ings Lane		
	Gillamoor Road		
	A170		

For information on your local risks you can download your community risk register at: http://www.emergencynorthyorks.gov.uk/index.aspx?articleid=11778

2.2 Vulnerable Establishments

This section lists establishments that may be particularly vulnerable to emergencies such as care homes, schools, caravan parks etc.

Establishment	Address	Contact No(s).	
Kirkbymoorside Community Primary School	4 West Fields, Kirkbymoorside, YO62 6AG	Head Teacher: Gareth Sleightholme Telephone: 01751 476260 Mobile:	
Northern Ryedale children's centre	Kirkbymoorside Community Primary School, Westfields, Kirkbymoorside YO62 6AG	Helen Hodgson Telephone: 01609798345	
Sturdy Court Retirement/Sheltered Housing	Kirkbymoorside, York, North Yorkshire, YO6 6PU	Warden: Paula Morris Telephone:	

2.3 Areas Subject to Flooding (all types) (see location map)

Location	Post Code or Extent/ Other		Properties Affected	
[Street/Road/Estate]	Grid Reference	information	Which Properties	Total
Manor Vale Lane	YO62 6EG	Flood water entered properties	No's. 2 and 4 Little Orchard The Owl Yat	3
Park Lane	YO62 6BN	Flood water entered properties	No's. 1, 2 and 3	3
Park Lane	YO62 6BN	Sand bags used to prevent water entry	No's. 4, 5 and 6	3
Castlegate	YO62 6BJ	Sand bags to divert water flow	No's. 2, 4, 6, 8 and 10	4
Dale End	YO62 6ED	Flood water entered properties	No. 22	1
Kirby Mills	YO62 6NF	Flood water entered properties – flodd barriers installed	Mill House No's. 20 and 21	3
Yoadwath	YO62 7LS	Flood water entered properties	1 Mill Cottage 2 Mill Cottage New Inn Cottage Yoadwath Cottage	4

2.4 Flood Alerts and Warnings

SYMBOL	MEANING
	Flooding is possible – be prepared Flood Alert:-
FLOOD ALERT	
FLOOD WARNING	Flooding expected – action required Flood Warning:-
1 LOOD WARNING	
SEVERE FLOOD WARNING	Severe flooding – danger to life Severe Flood Warning:- [insert your local severe flood warning codes here]

Environment Agency 08708 506 506 (Mon – Fri 8-6)

Email enquiries@environment-agency.gov.uk
Website www.environment-agency.gov.uk
Incident hotline 0800 80 70 60 (24 hrs)
Floodline 0845 988 1188 (24 hrs)

Section 3: Rest/Welfare

3.1 Rest/Welfare

Centre

The following building has been earmarked as an appropriate Rest/Welfare Centre in an emergency:

	PREMISES
BUILDING : Kirkbymoorside Community Primary	y School
ADDRESS.	CONTACT NUMBERS.
ADDRESS:	CONTACT NUMBERS:
4 West Fields, Kirkbymoorside, YO62 6AG	Telephone: 01751 431517
	Head Teacher: Gareth Sleightholme
	Telephone: 01751 476260
	Mobile:
	Woone.
	Anna Aspery
GRID REFERENCE:	Mobile:
SE701864	<u> </u>
	FACILITIES
ESTIMATED CAPACITY: 250	
TYPE OF HEATING, Confinelled heating	
TYPE OF HEATING: Gas fuelled heating	
COOKING: Kitchen facilities to cater for 250 pu	nilc
TOILET: 7 toilets plus 2 toilets with disabled acc	•
WASHING: Washing up sinks in Kitchen, hand b	
PARKING: 15 parking spaces on site plus capaci	· · · · · · · · · · · · · · · · · · ·
OTHER (please specify):	ty for approx. 10 vernoles on 71170 layby
Disabled Access	
K	EY HOLDERS
PRIMARY KEY HOLDER	ALTERNATIVE KEY HOLDER
Caretaker: Dave Simm	Head Teacher: Gareth Sleightholme
Telephone:	Telepho <u>ne: 01751 476</u> 260
Mobile:	Mobile:
	Anna Aspery
	Mohile:

Section 4: Community

4.1 Local resources

Set out below is a list of equipment and resources which may be utilised during an emergency. Some of the equipment may require specialist skills/training and the use of appropriate safety equipment- these requirements are set out in the 'conditions of use' column.

Equipment/Resources	Location	Contact No.	Conditions of Use
Ambulance Station	Village Street Keldholme Kirkbymoorside YO62 6LZ		
Kirkbymoorside Fire Station	New Road Kirkbymoorside YO6 6DT		
Landing Strip for light aircraft Fadmoor Airfield Position: N54°18.52 W000°58.43	Boon Hill Farm ¾ mile towards Bransdale from Fadmoor		
Grass airfield, on hilltop with clear approaches, dry, free draining. R02/20 950x20m, R14/32 570x20m. Available 24/7, lighting, AVGAS, unusual runway profiles [see Pooleys]	YO62 7HA		
Landing Strip for light aircraft: Wombleton airfield Position: N54°14.02 W000°58.13 Wombleton / Pickering Airfield accepts genuine emergency and precautionary diversions without charge per CAA CAP 667 9.2 (c) recommendations.			
Defibrillator Lat 54.270080 Long -0.930640 Serial Number: DFS-1K-1378 Model Number: DFS1K442LLE Lock Code: CO147X Make/Model of AED - Cardiac Science Powerheart G5 70-00549-02D Serial number of AED - REF: G5S- 02PO SN: M00000004956 Battery installation date: 20.09.2018	20.09.18 Cardiac Science Powerheart G5 Moorside Room, 9 Church Street YO62 6AZ.	01751 433334 Registered with Yorkshire Ambulance Service Registered with Yorkshire Ambulance Service and The Circuit https://www.thecircuit.uk/ Guardian Name – Joanne Watson 07917 594 528	Accessible 24hrs Cabinet mounted on exterior wall what3words flood.jabs.ordeals
Defibrillator 20.09.2016 Wel Medical CPAS iPAD SP1 Lat 51.280070 Long 0.536490 Cabinet Location Code: AQ17 Lock Code: C147 Spare Battery GS090658	Exterior wall of the Bowling Club Sportsfield New Road YO62 6DY	Registered with Yorkshire Ambulance Service and The Circuit https://www.thecircuit.uk/	Accessible 24hrs Cabinet mounted on exterior wall what3words pile.carefully.shin

	rkbymoorside Community	,	T
2no. Defibrillators	Forum Technology	Mon – Fri	
	Ings Lane	8.15am – 5pm	
	York	01751 431751	
	YO62 6EZ	Out of hours	
2no. Defibrillators	Slingsby Advanced	Main emergency response	
	Composites	01751433028	
	(Marshalls Aerospace		
	& Defence Group)		
	Ings Lane		
	YO62 6EZ		
1no. defibrillator	Alpha Dental	01751 432418	
ino. denormator	37 W End,	Mon – Fri	
	Kirkbymoorside, York	8.15am – 5pm	
		6.15am – 5pm	
4 d a Cil ett	YO62 6AD	Challe Barrer Carib	
1no. defibrillator	NSF Pharma Biotech	Stella Pearson Smith	
	The Georgian House	01751 432 999	
	22/24 West End	Mon – Fri	
	Kirkbymoorside	8.15am – 5pm	
	YO62 6AF		
Ino. defibrillator	Tinley Garth Surgery	01751 431254	
	Tinley Garth	Mon – Fri	
	Kirkbymoorside,	8.15am – 5pm	
	YO62 6AR	·	
Ino. defibrillator	Yorkshire Laundry	01751 431285	Accessible 24hrs
	Ings Lane,		Cabinet mounted on
	Kirkbymoorside, York		exterior wall
	YO62 6DN		exterior wall
Large John Deere treater with	Low Park Farm,	Paul Todd	All machinery must be
Large John Deere tractor with	•		7
loader	Kirkbymoorside,	Mobile:	operated by qualified
Smaller John Deere tractor	YO62 7HR		personnel
with tines & bucket			
7 ton hydraulic tracked digger	and		
20 ton trailer that can take			
wheeled items up the rear	Bogg Hall Farm,		
ramp	Keldholme,		
Power winch on the back of	Kirkbymoorside, YO62		
the tractor	6NQ		
Pumps with self-contained			
engines			
All-terrain vehicle			
Scouts Supplies	Kirkbymoorside Scout	Marj Coughlan	
	Group	Telephone:	
	Manor Vale Lane		
	YO62 6EG		
SPAR Supermarket	22 Market Place,	Mon – Fri 7am – 10pm	
	Kirkbymoorside	01751 431 176	
	YO62 6DA	Out of Hours	
Kirkbymoorside Co-operative Food	Piercy End,	Mon – Fri 7am – 10pm	
	•	01751 431 270	
mino, meerside de operative rood	I KILKDALDOUZION ALINA		
inima / mooraide do operative rood	Kirkbymoorside, YO62		
	6DQ	Out of Hours	

4.2 Emergency Volunteers

Listed below are individuals who are willing to volunteer their specialist knowledge or practical skills and time during an emergency.

It is extremely important that volunteers understand that during an incident they should:-

- not endanger themselves or others
- assess the risk prior to any activity they undertake
- ensure their contact details are kept up-to-date
- be prepared to act quickly

Name	Role/Resources	Address	Contact Number(s)
Rory & Jo Towler	Pharmacists		
Dr Tim Hughes	Doctor		
Dr David Powell	Doctor		
Nicola Ward	Access to Kirkbymoorside Surgery		
June Emerson	Catering		
Helen Gundry			
Pam Walsh			
Marj Coughlan	Scouts Resources First Aid		
Rhys & Jane Thomas	Scouts Resources First Aid	Kirkbymoorside YO62 6AS	
Mark Robinson	Plumber First Aid		
Mark Simpson	Plumber		
Pete Horner	Electrician First Aid		
Edward Strickland	Electrician First Aid		
Alex Strickland	Electrician First Aid		
Sid Brackley	Builder First Aid		

_	Kirkbymoors	side Community Resilience Plan (CRP)	
Paul Featherstone	Builder First Aid		
Chris & John Simmonds	Retired nurse and community first responders		
Sue Sloan	background in counselling and (long ago) nursing. I can offer a twinbedded spare room and a sofa bed.	45 Feversham Drive, Kirkbymoorside YO62 6DH	
Chris Helliwell	I have a chainsaw and a certificate of competence. We could also offer accommodation in an emergency.		
Anne Marshall	Available to offer emotional support to those in need.		

Section 5: Contact Details - Useful

<u> </u>			
ORGANISATION	ROLE	CONTACT No.	
	Local Authorities		
Ryedale District Council	Manage recovery process- helping		
	return the community back to	Switchboard: 01653 600 666	
	normality following an incident.	Out of hours: 01653 697 737	
	Services include:		
North Yorkshire County	Manage recovery process- helping		
Council	return the community back to	Switchboard: 08458 72 73 74	
	normality following an incident.	EPU: 01609 532246	
	Governmental Departments		
Environment Agency	Flooding issues	***(PARTNERS USE ONLY.	
	Deals with emergency repairs and	DO NOT GIVE TO PUBLC)***	
	blockages on main rivers and own		
	structures;		
	 Responds to pollution incidents 		
	and advises on waste disposal		
	issues.		
	155465.		

Kirkbymoorside Community Resilience Plan (CRP)		
	Utilities	
Gas	Maintain and ensure safe control of gas supplies.	Service Calls: 0870 606 4750 Emergency: 0800 111 999
Electricity	Maintain and ensure safe electricity supply. Disconnect cables that constitute a danger to life and property.	Northern Power Grid Yorkshire 0800 375 675 or from a mobile 0330 123 0675
Yorkshire Water	Maintenance of water supplies and sewage disposal arrangements. Repair water mains, and availability of emergency water supply.	Enquiries: 08451 24 24 24 Leakages: 0800 573 553 Emergencies: 08451 24 24 29
Telephones (British Telecom)	Maintenance and operation of National Telecommunications systems. Provision of increased facilities to meet emergency requirements.	Faults and Emergencies: 0800 800 151

Voluntary Organisations					
WRVS	Trained in emergency service provision such as emergency feeding and other welfare services.	(9am-5pm): 029 2073 9000 (5pm-9pm): 07714 898 526			
St John Ambulance	Provide first aid, ambulances and additional medical supplies.	08700 10 49 50			
British Red Cross	Provide first aid, ambulances and additional medical supplies.	0844 871 8000			
RSPCA	Help protect animals and prevent cruelty.	General Advice Line: 0300 1234 555			
Age Concern	Provision of care for the elderly and specific elderly care at rest centres.	0800 00 99 66			
The Samaritans	Experienced, listening/support service for people suffering emotional stress.	08457 90 90 90			
Other useful number					
Ryecare	Emergency Lifeline primarily used for the elderly and vulnerable	01653 600 666 Ext 279			

Section 6: Incident Check

Useful Incident Documents

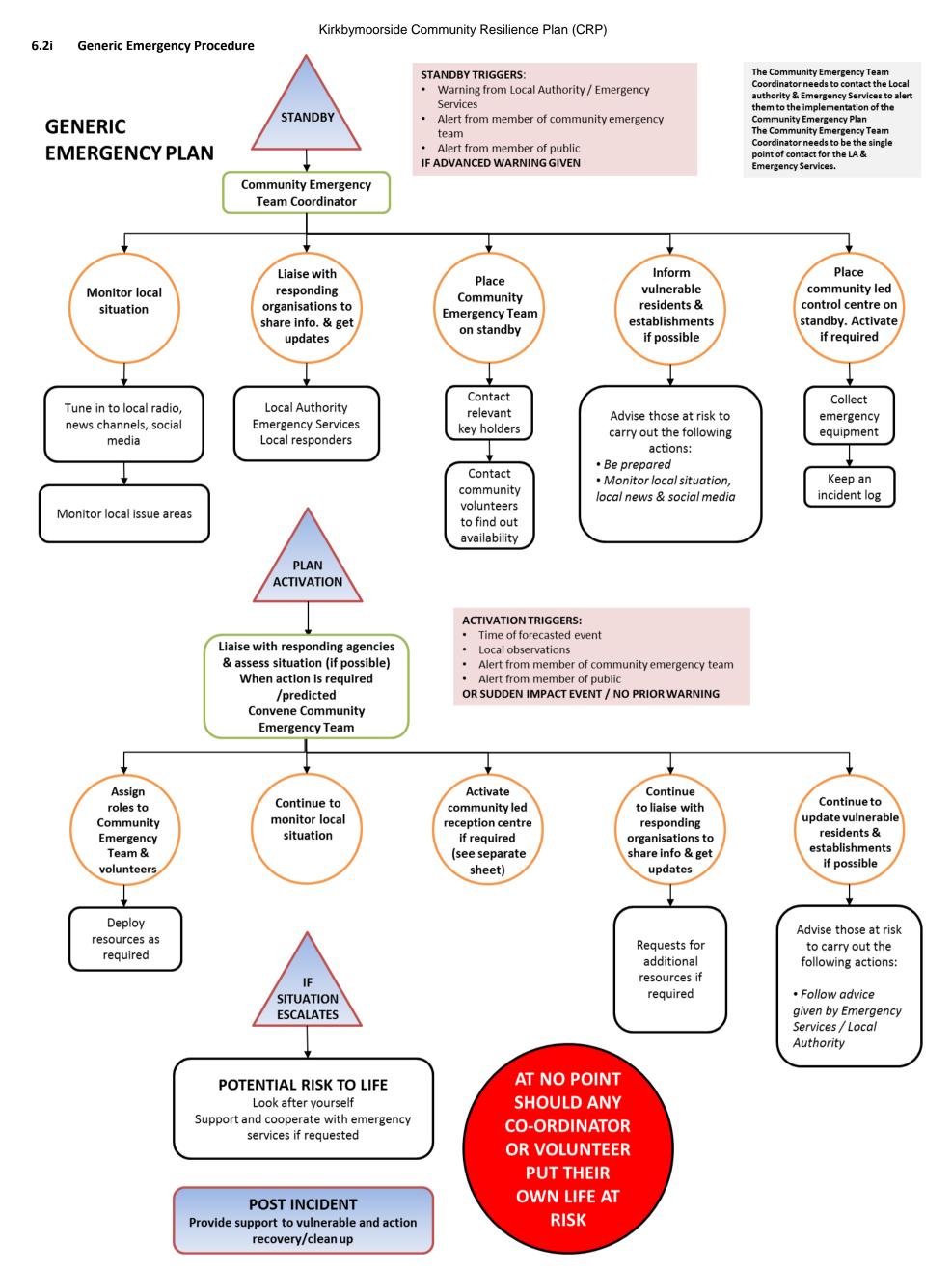
The checklists in this section are there to assist the user.

They do not have to be followed or followed in any particular order- they provide helpful prompts and tips to assist during incidents.

If used they should be tailored to the specific needs and circumstances of the incident actually occurring.

6.1 Community Emergency Team Agenda

- 1. Welcome & Introduction
- 2. Overview of the incident so far
- 3. Plan activation
- 4. Vulnerable people
- 5. Actions
- 6. Volunteers
- 7. Emergency Services
- 8. A.O.B



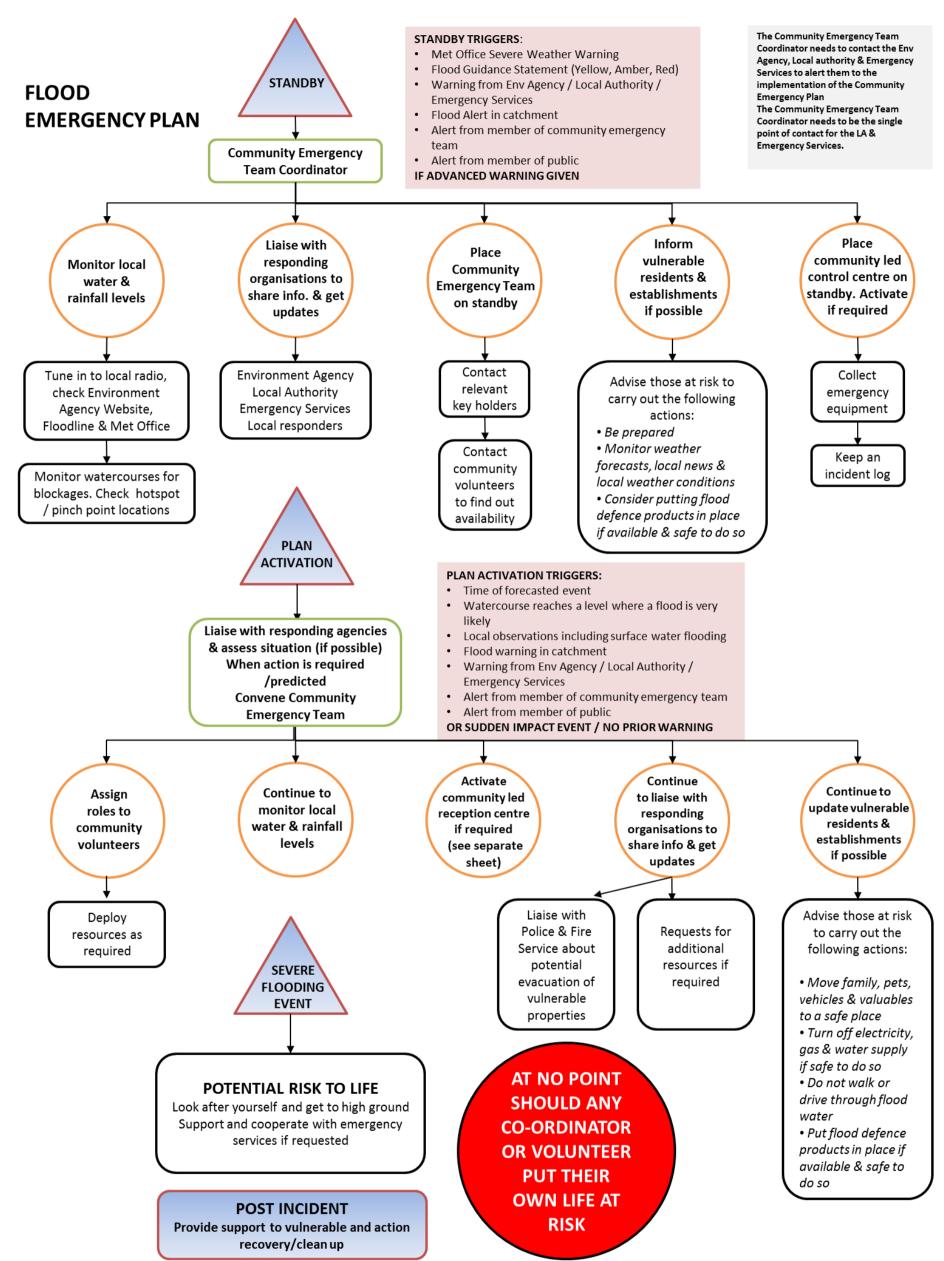
IMPORTANT NOTES:-

- ENSURE THAT YOU REGULARLY UPDATE THE COMMUNITY WITH NON-CONFIDENTIAL, APPROVED INFORMATION.
- ☐ IF YOU HAVE TO TRAVEL OR GO ANYWHERE ALWAYS ENSURE SOMEONE KNOWS WHERE YOU ARE GOING, APPROXIMATELY HOW LONG YOU WILL BE AWAY, AND HAVE A CONTACT NUMBER BY WHICH THEY CAN CONTACT YOU.
- ☐ DO NOT PUT YOURSELF OR OTHERS AT RISK.

IF EMERGENCY SERVICES ARE ON SITE- WORK WITH THEM - DO NOT OBSTRUCT THEM.

Intentionally Blank

6.2ii Flood Emergency Procedure



IMPORTANT NOTES:-

- ENSURE THAT YOU REGULARLY UPDATE THE COMMUNITY WITH NON-CONFIDENTIAL, APPROVED INFORMATION.
- ☐ IF YOU HAVE TO TRAVEL OR GO ANYWHERE ALWAYS ENSURE SOMEONE KNOWS WHERE YOU ARE GOING, APPROXIMATELY HOW LONG YOU WILL BE AWAY, AND HAVE A CONTACT NUMBER BY WHICH THEY CAN CONTACT YOU.
- **□** DO NOT PUT YOURSELF OR OTHERS AT RISK.

Intentionally Blank

6.3 Rest/Welfare Centre Check Sheet

You are providing a service which will reduce the distress of people removed from their normal environment because of serious danger.

Note: Depending upon the nature of the emergency evacuees may be transported to an alternative longer-term site, or found alternative accommodation for the initial duration of the emergency.

Under no circumstances should you put yourself or others at risk!

No	Suggested Considerations	Checklist (Tick)	Remarks/Action Take			
	Initial Considerations					
1	Collect Emergency Box if not located at the centre.					
2	Open logbook to record events, actions and decisions, engage a note-take if possible.					
3	Nominate who is going to take charge of the Rest Centre.					
4	Consider the resources needed to manage the number of potential people/evacuees.					
5	Inspect the building to ensure it is still fit for purpose. E.g. power, heating, structure etc.					
6	Establish contact with Police/ Local Authority as necessary – get a log number.					
	SET-UP CENTRE					
7	Use this plan and the Emergency Box contents to organise the RC internal layout.					
8	Brief staff, and establish regular briefings.					
9	Ensure all staff have on means of identification (e.g. tabard and ID badge)					
10	Allocate staff specific roles/ areas of responsibility.					
11	Designate a supervisor for each area.					
12	Organise shift working as soon as possible. The busiest areas will need shorter shifts.					
13	Ensure all staff and volunteers get proper breaks, rest and refreshment away from the main areas.					

RUNNING REST CENTRE		
14	Ensure everyone entering the RC is registered. Name, age, gender, home address, place from which evacuated (if different), and destination (if known). Template Registration Forms in Emergency Box	
15	Ensure Evacuees are taken inside immediately, are able to sit down and have a (hot) drink.	
16	Do not try to register people who have more obvious and urgent needs. People are more important than administrative procedures.	
17	Do not hold on to evacuees longer than absolutely necessary. If they have somewhere to go (relatives or friends), discharge them as quickly as possible, assisting them with transport if necessary.	
18	Do not allow children or pets to run riot. Quickly allocate closely supervised entertainment areas for children, and separate accommodation for pets.	

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Remember that Evacuees may be tired, wet, distressed, sick, hungry or in shock. This may
cause them to display abnormal behaviour, e.g. be aggressive.
Identify quickly anyone having special needs and see to those immediately; medical welfare,
disability, age, nursing mothers- anyone needing any form of additional assistance for any
reason.
Be alert for symptoms of delayed shock or severe stress.
Keep everyone informed frequently and regularly of what is happening with non-confidential,
approved information.
Treat everyone as an individual, having different rights, attitudes and needs.

Kirkbymoorside Community R	•
6.4 Post Incident Debrief form	
Debrief For	rm .
Personal details	
Name:	Role:
Role on the Day	
In what capacity were you involved?	
What aspects of the operation from your own role perspective did not go well and needs further	What aspects of your own role perspective well and should be highlighted as good pract
development?	for future?
What aspects from the Community Plan perspective did not go well and needs further	What aspects from the Community Plan perspective went well and should be highligh
development?	as good practice for future?
	1
List plan amendments here	
Any other comments	
Any other comments.	

Kirkbymoo	orside Community Resilience	ce Plan (CRP)	
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